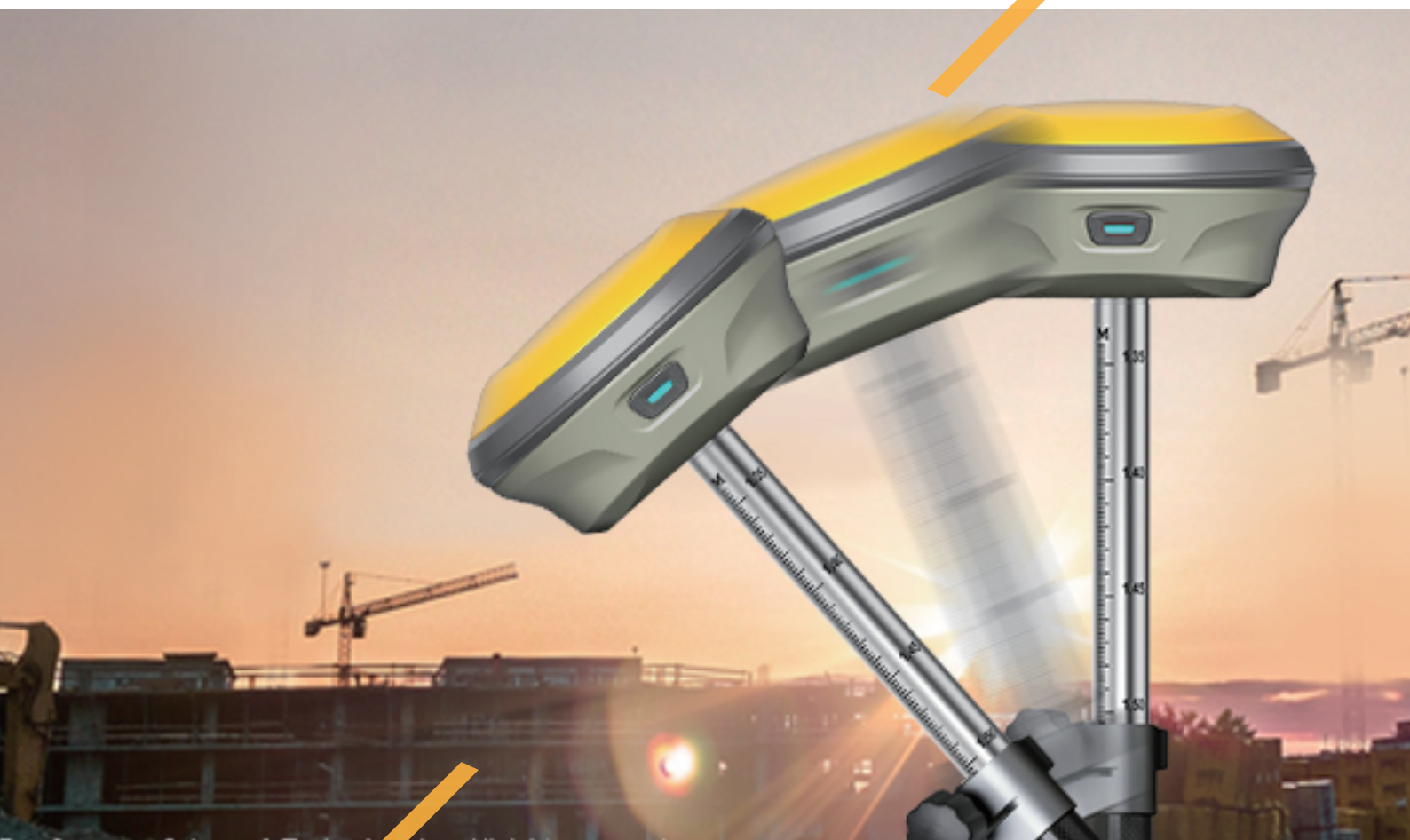


# E500 GNSS RECEIVER

## USER GUIDE




V2.2



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### **Certificate**



The device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Contains FCC IDs: 2ABNA-2455A, 2ABNA-TRM121, XMR201903EG25G

Contains IC IDs: 11648A-2455A, 11648A-TRM121, 10224A-201903EG25G



This product has been tested and found to comply with European Council Directive 2014/53/EU, thereby satisfying the requirements for CE Marking and sale within the European Economic Area (EEA). Contains a radio module. These requirements are designed to provide reasonable protection against harmful interference when the device is operated in a residential or commercial environment.



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## 1 Before You Start

Dear customers,



Thank you for purchasing our device. Before you start, please carefully read the following:

- This user guide is for your device only. If the actual situation does not match with the situation in the user guide, the actual situation shall prevail.
- For safety and instructions on how to use this device, please carefully read the precautions, exemptions from responsibility and instructions in the user guide.
- The information in this user guide is subject to change without notice. We reserve the right to change or improve the device as well the content in the user guide without any obligation to notify you. For any questions, please contact us.

### 1.1 Precautions for Safe Operation

For the safety of your product and prevention of injury to operators and other persons as well as prevention of property damage, please read this part carefully before using your product.

Precautions can be divided into the following types according to the degree of loss or injury in case of negligence or omission:

-  **WARNING:** Precautions requiring special attention. Ignoring this indication may possibly result in death or serious injury to the operator.
-  **CAUTION:** Precautions mainly for informing, such as supplementary instructions and using limitations. Ignoring this indication may possibly result in personal injury or property damage.

#### 1.1.1 Warning

- Please do not disassemble the device. Otherwise, fire or electric shock may occur. Only e-Survey authorized distributors can disassemble or rebuild the device.
- Please do not cover the charger when charging. Otherwise, fire may occur.
- Please do not use wet charger, defective power cable, socket or plug, and power cable not specified by e-Survey. Otherwise, fire or electric shock may occur.
- Please do not put the device close to burning gas or liquid, and do not put it in the fire or high temperature condition. Otherwise explosion may occur.
- Please avoid short circuit of the battery. Otherwise, fire may occur.
- Please avoid disturbance of severe electrostatic discharge. Otherwise, the device may have some degradation of performance like switching on/off automatically, etc.

#### 1.1.2 Caution

- Please put the device firmly on the pole.
- To avoid accidental damage, please only use original supplied parts. Otherwise, damage to the device may occur.
- When transporting, please try your best to lighten libration on the device.
- Please do not touch the device with wet hand. Otherwise, electric shock may occur.
- Please do not arbitrarily stand or seat on the carrying case, or turn over it. Otherwise, the device may be damaged.

## 1.2 Exemptions from Responsibility

You are expected to follow all operating instructions and regularly check the performance of this device.

We assume no responsibility for any damage and loss of profits caused by the following conditions:

- A faulty or intentional usage or misuse.
- Any disasters, such as earthquakes, storms, floods etc.
- A change of data, loss of data, an interruption of business etc.
- Wrong transport.
- Use of non-original parts.
- Usage not explained in the user guide.



## 2 E500 at a Glance

The E500 main body is designed with magnesium alloy material to provide durable usage and better heat dispersion and light weight 1000g. And when it's fully charged, it can continuously work for 12h.

### 2.1 Appearance

The E500 main body is as follows:



### 2.2 Indicator Light

Through the color of the indicator light, you can know the following:

- Red
  - Red: self-check fault.
  - Slow flashing red (one flash every two seconds): battery level below 25%.
  - Flashing red (one flash every second): GNSS board communication abnormal.
- Blue ↔ Green: data are recording (including static, base and rover data).
- Purple
  - Purple: fixed solution.
  - Slow flashing purple (one flash every two seconds): single solution.
  - Flashing purple (one flash every second): datalink is transmitting data normally.
  - Fast flashing purple (two flashes every second): no solution status.
- Yellow
  - Yellow: the device is starting up.
  - Flashing yellow (one flash every second): self-check.
  - Slow flashing red (one flash every two seconds): the firmware is updating.
- Purple → blue: Bluetooth connected.
- Red → green → blue continuously: the internal module is updating, including network module firmware, GNSS board firmware, sensor firmware and UHF firmware.

## 2.3 Battery Indicator

Through the battery indicator, you can know the battery level:

Number of green indicator	Battery level
4	75% - 100%
3	50% - 75%
2	25% - 50%
1	0% - 25%

## 2.4 Power Button

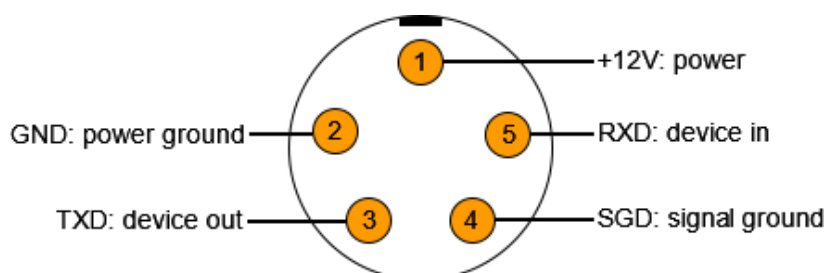
Through the power button, you can achieve the following:

- Power on the receiver: long press the button for 3 seconds and release it. All indicator lights will be on.
- Power off the receiver: long press the button for 3 seconds, release it until you hear the voice *Power off?*, and press the button again.
- Broadcast the current mode: press the button after powering on. The receiver will broadcast the current working mode, including rover, base or static.
- Self-check: to troubleshoot the receiver when the receiver cannot work normally, long press the button for 2 seconds, release it until you hear the voice *Power off?*, and long press the button for 3 seconds until you hear the voice *Self-check*.
- Check the battery level: press the button. The battery indicator shows the battery level.

## 2.5 5-pin Port

Through 5-pin port, you can connect an external radio and external power, or output NMEA messages.

Definition of this port is as follows:



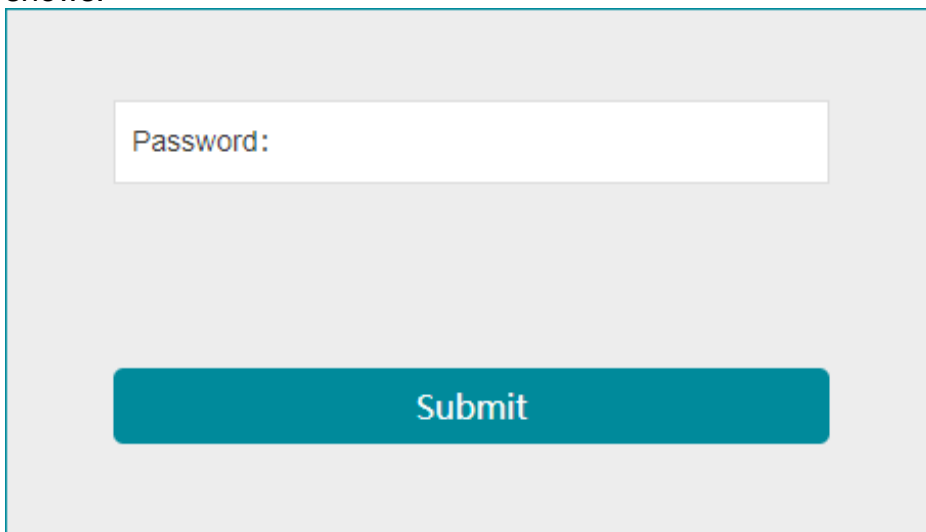
### 3 Web UI

The receiver WIFI can be used as a hotspot, and you can connect to the hotspot with you PC, smart phone or tablet.

After connecting to the hotspot, you can manage working status, change working mode, configure basic settings, download raw data, update firmware and register device, etc.

Taking the interface of your PC as an example, to enter the Web UI, do the following:

1. Find the receiver WIFI hotspot with your computer.  
Hotspot name: the device serial number
2. Open the web browser, and input IP address **192.168.10.1**. The following interface shows:

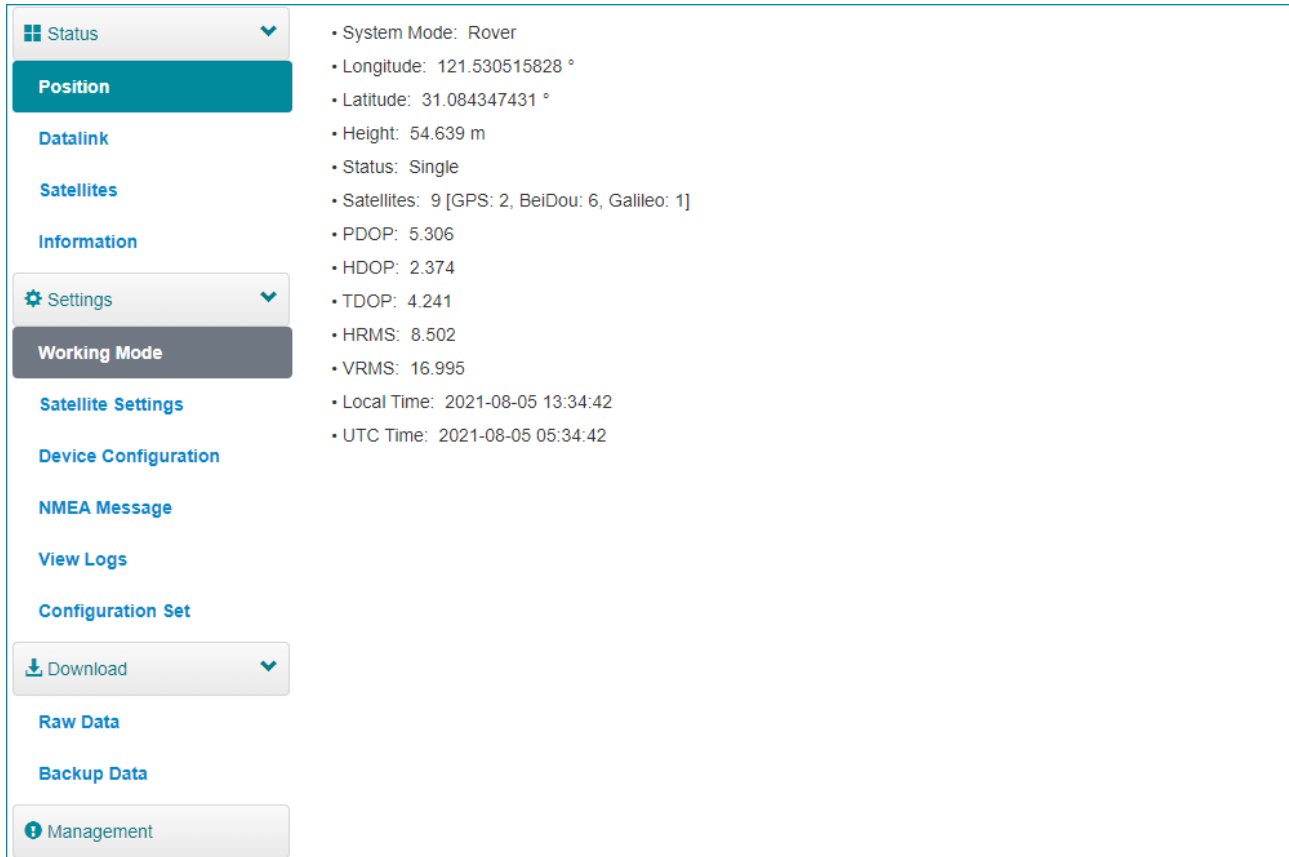


The image shows a web browser interface for logging into the device's Web UI. It features a light gray background. At the top, there is a white rectangular input field with the placeholder text "Password:". Below this field, centered horizontally, is a teal-colored rectangular button with the word "Submit" written in white text.

3. Enter the password.  
Default: password

### 3.1 Position

In **Position** page, you can view the following, and start and stop recording in static mode:



Category	Value
System Mode	Rover
Longitude	121.530515828 °
Latitude	31.084347431 °
Height	54.639 m
Status	Single
Satellites	9 [GPS: 2, BeiDou: 6, Galileo: 1]
PDOP	5.306
HDOP	2.374
TDOP	4.241
HRMS	8.502
VRMS	16.995
Local Time	2021-08-05 13:34:42
UTC Time	2021-08-05 05:34:42

- System node
- Coordinates: longitude, latitude, and height
- Solution status
- Satellite number
- PDOP
- HDOP
- TDOP
- HRMS
- VRMS
- Local time
- UTC time

## 3.2 Datalink

In **Datalink** page, you can check the current datalink:

Status

Position

**Datalink**

Satellites

Information

Settings

Working Mode

Satellite Settings

Device Configuration

NMEA Message

View Logs

Configuration Set

Download

Raw Data

Backup Data

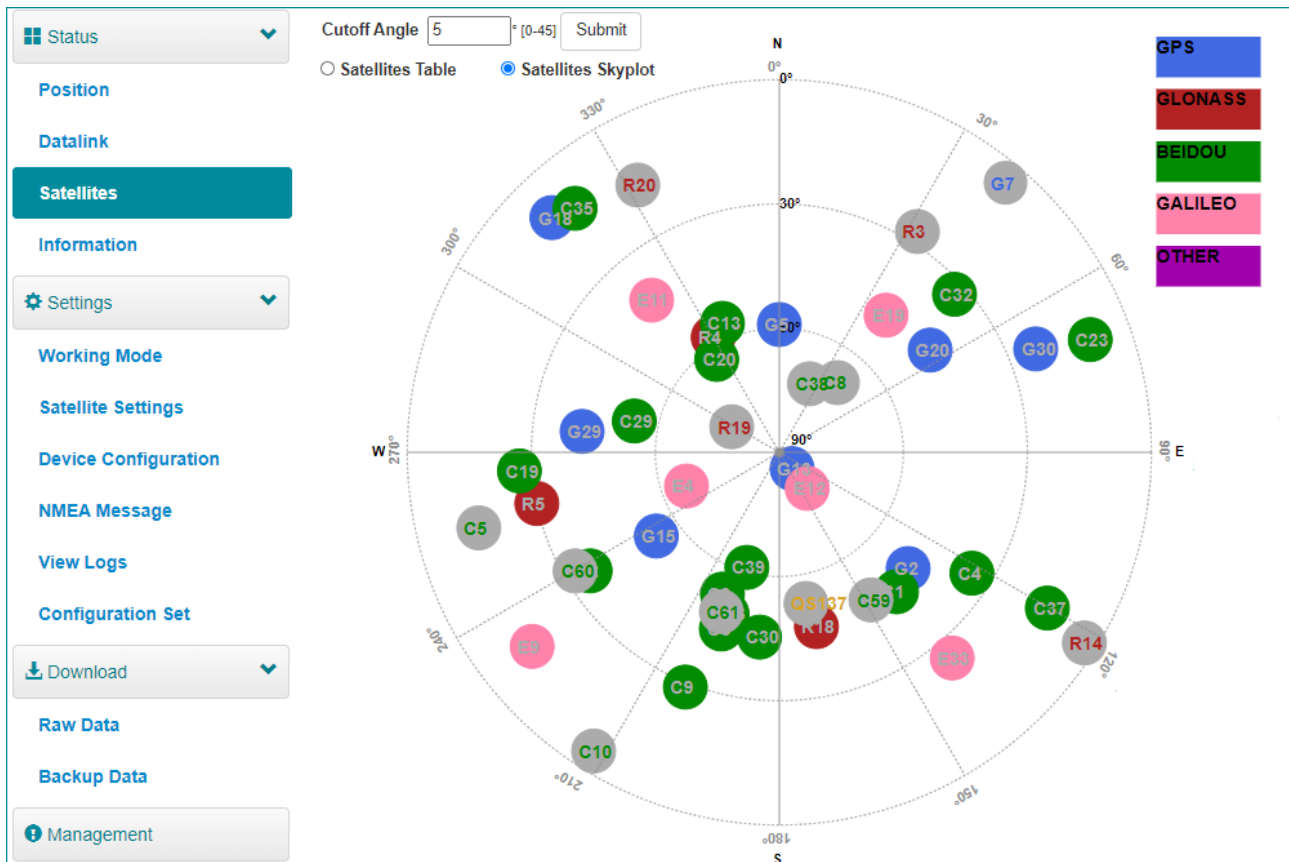
Management

Bluetooth:

- Current Datalink: Bluetooth

### 3.3 Satellites

In **Satellites** page, you can do the following:



- Set cut-off angle.
- View satellites in table or skyplot.

### 3.4 Information

In **Information** page, you can view the following information:

<div>Status</div> <div>Position</div> <div>Datalink</div> <div>Satellites</div> <div><b>Information</b></div> <div>Settings</div> <div>Working Mode</div> <div>Satellite Settings</div> <div>Device Configuration</div> <div>NMEA Message</div> <div>View Logs</div> <div>Configuration Set</div> <div>Download</div> <div>Raw Data</div> <div>Backup Data</div> <div>Management</div>	<b>Receiver:</b>	
	Device Model:	E500
	Hardware Version:	V1.1
	Firmware Version:	0.22.210716B
	MCU Version:	4.30
	Battery Power:	84%
	Data Memory:	Internal Storage Total 6.05 GB; Free 5.01 GB
	<b>Antenna:</b>	
	Antenna Type:	ESVE500
	H:	416
		HL2: 285
	<b>GNSS Board:</b>	
	GNSS Model:	P20
	GNSS Hardware Version:	1
	GNSS Firmware Version:	6.0Aa04a
	<b>Network:</b>	
	NETWORK Model:	EG25-G
	Firmware Version:	EG25GGBR07A07M2G
	Network Provider:	Undefined
	Signal Level:	
	Caster Address:	:
	<b>UHF:</b>	
	Radio Model:	TRM121
	Firmware Version:	G149.00.09
	Radio Protocol:	TrimMark III
	Serial No.:	E5003A20000038
	BOOT Version:	1.23
	OS Version:	1.17
	Sensor Version:	2.17A
	Power Source:	battery
	Manufacture Date:	2020-11-25
	R:	740
	HL1:	377
	GNSS Serial:	21807860
	GNSS BOOT Version:	N/A
	IMEI:	867698044377367
	Local IP:	
	Network Type:	
	Protocol:	NTRIP
	Mountpoint:	RTCM32
	Serial:	TRM12120100916
	Channel:	7 [447.0000 MHz]
	Radio Power:	LOW

- Receiver
- Antenna
- GNSS board
- Network
- UHF

### 3.5 Working Mode

In **Working Mode** page, you can configure the working mode, including base, rover and static:

Status

Position

Datalink

Satellites

Information

Settings

Working Mode

Satellite Settings

Device Configuration

NMEA Message

View Logs

Configuration Set

Download

Raw Data

Backup Data

Management

System Mode

☐ Static
☒ Rover
☐ Base

Current Datalink

☐ UHF
☐ Network
☐ External
☒ Bluetooth
☐ Artk

Record Raw Data

☒ NO
☐ YES

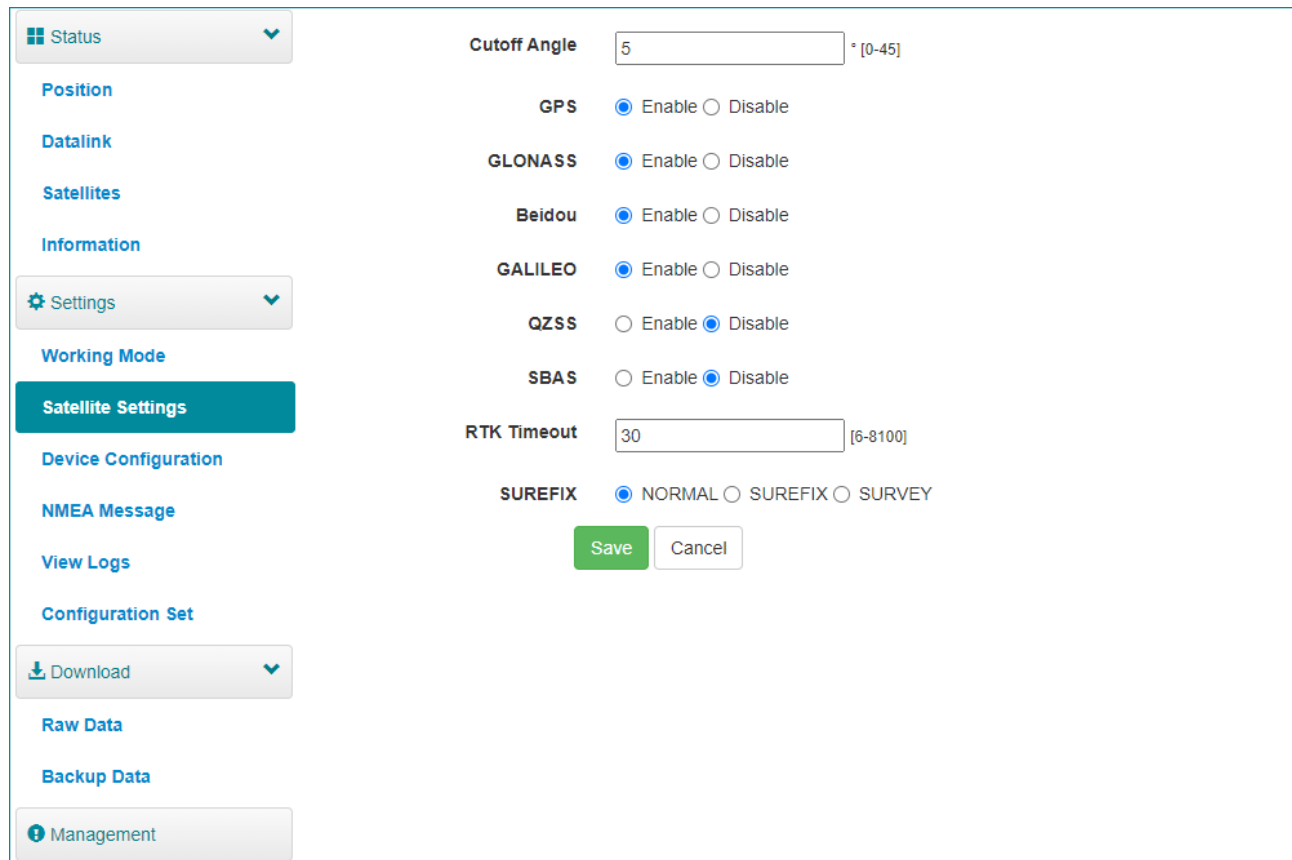
Save

Cancel



### 3.6 Satellite Settings

In **Satellite Setting** page, you can do the following:



The screenshot shows the 'Satellite Settings' page. On the left sidebar, 'Settings' is selected, and 'Satellite Settings' is highlighted. The main area contains the following settings:

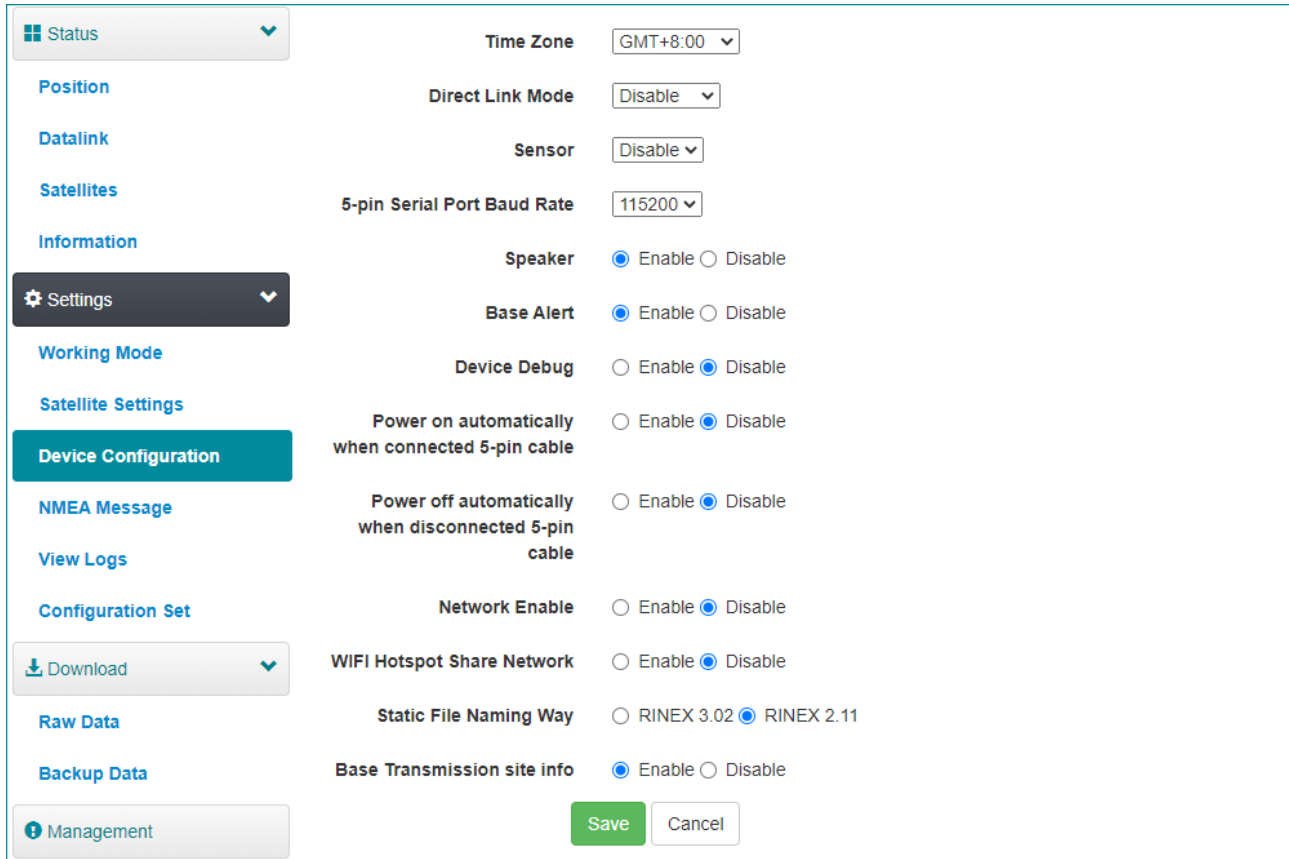
- Cutoff Angle:** 5 (range [0-45])
- GPS:** ☒ Enable ☐ Disable
- GLONASS:** ☒ Enable ☐ Disable
- Beidou:** ☒ Enable ☐ Disable
- GALILEO:** ☒ Enable ☐ Disable
- QZSS:** ☐ Enable ☒ Disable
- SBAS:** ☐ Enable ☒ Disable
- RTK Timeout:** 30 (range [6-8100])
- SUREFIX:** ☒ NORMAL ☐ SUREFIX ☐ SURVEY

At the bottom of the settings area are 'Save' and 'Cancel' buttons.

- Configure the satellites to be used, including GPS, GLONASS, Beidou, GALILEO, SBAS and QZSS.
- Set RTK timeout: with Hemisphere L-Band service, high accuracy can be still kept within the set timeout even if correction data loses.
- Set surefix: the Hemisphere technology to increase the reliability of the fixed solution, which means it will be much more difficult to get fixed solution in tough environment.

### 3.7 Device Configuration

In **Device Configuration** page, you can do the following:

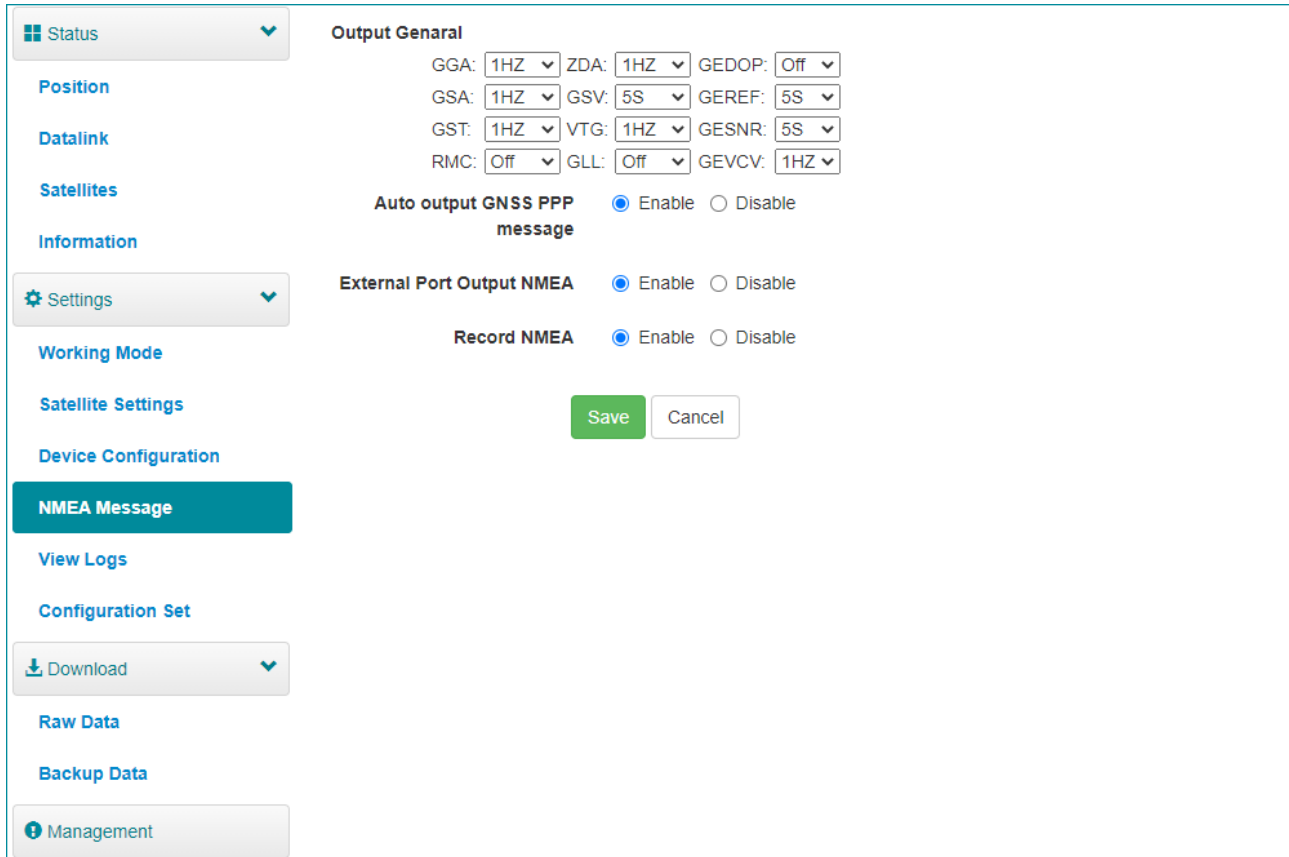


Category	Setting	Value
Device Configuration	Time Zone	GMT+8:00
	Direct Link Mode	Disable
	Sensor	Disable
	5-pin Serial Port Baud Rate	115200
	Speaker	Enable
	Base Alert	Enable
	Device Debug	Disable
	Power on automatically when connected 5-pin cable	Disable
	Power off automatically when disconnected 5-pin cable	Disable
	Network Enable	Disable
	WIFI Hotspot Share Network	Disable
	Static File Naming Way	RINEX 2.11
	Base Transmission site info	Enable
	Buttons	Save, Cancel

- Set time zone.
- Select whether to enable direct link mode, and IMU sensor data output.
- Set 5-pin serial port baud rate.
- Select whether to enable speaker (smart voice broadcast).
- Select whether to enable base alert.
- Select whether to enable device debug.
- Select whether the power is on automatically when 5-pin cable is connected.
- Select whether the power is off automatically when 5-pin cable is disconnected.
- Select whether to enable network.
- Select whether to enable WIFI hotspot share network: with a SIM card inserted and it enabled, the device connected to the hotspot of the receiver (PC, smart phone or tablet) can surf the internet by using SIM data.
- Set naming method of static files.
- Select whether to enable base transmission site info.

### 3.8 NMEA Message

In **NMEA Message** page, you can do the following:



**Output General**

GGA: 1HZ ZDA: 1HZ GEDOP: Off

GSA: 1HZ GSV: 5S GEREf: 5S

GST: 1HZ VTG: 1HZ GESNR: 5S

RMC: Off GLL: Off GEVCV: 1HZ

**Auto output GNSS PPP message** ☒ Enable ☐ Disable

**External Port Output NMEA** ☒ Enable ☐ Disable

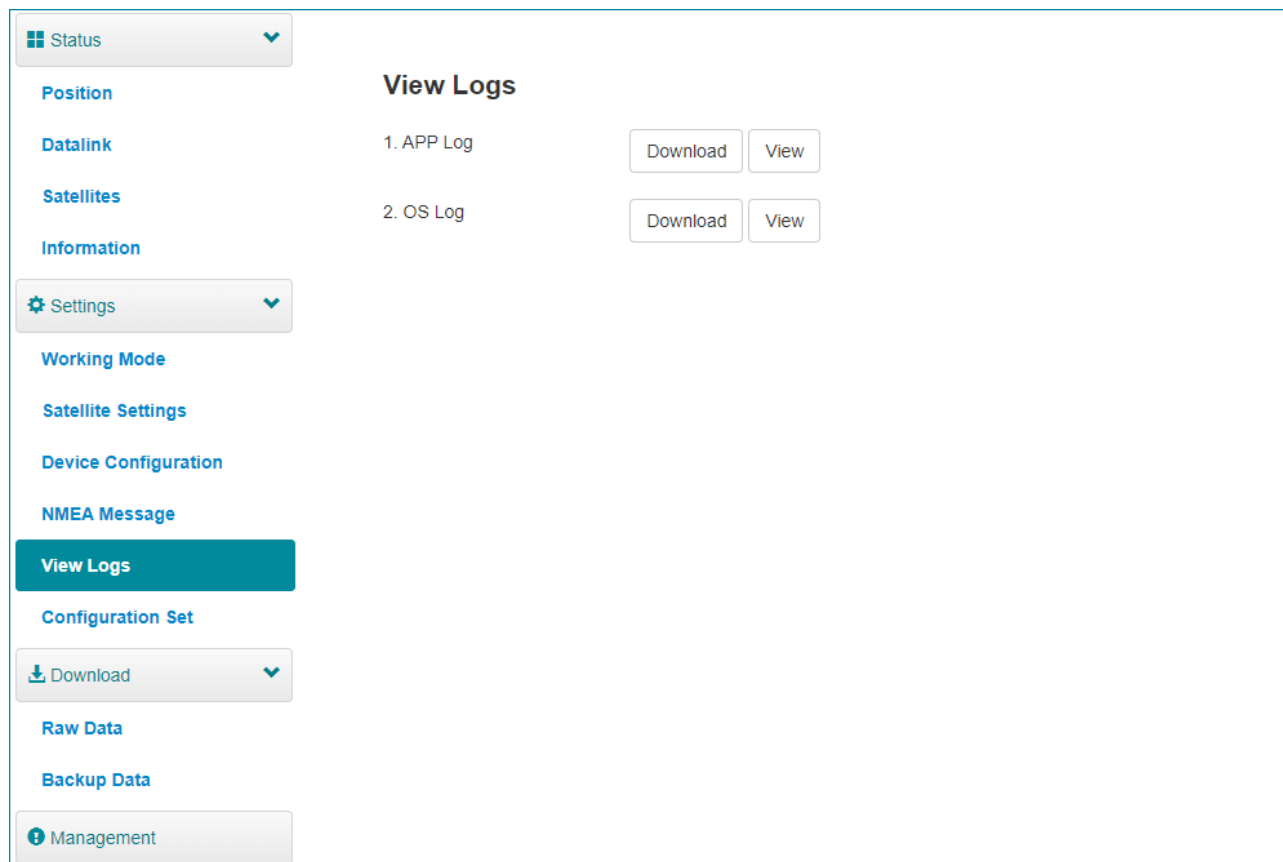
**Record NMEA** ☒ Enable ☐ Disable

**Save** **Cancel**

- Configure NMEA data output through Bluetooth or 5-pin port.
- Select whether to enable automatic output GNSS PPP message.
- Select whether to enable external port output NMEA.
- Select whether to record NMEA.

### 3.9 View Logs

In **View Logs** page, you can do the following for troubleshooting:



The screenshot shows the 'View Logs' interface. On the left, a sidebar contains various menu items. The 'View Logs' item is currently selected and highlighted in teal. The main area of the page is titled 'View Logs' and lists two log types: '1. APP Log' and '2. OS Log'. For each log type, there are two buttons: 'Download' and 'View'.

- View App logs and OS logs.
- Download files of App logs and OS logs.

### 3.10 Raw Data

In **Raw Data** page, you can do the following:

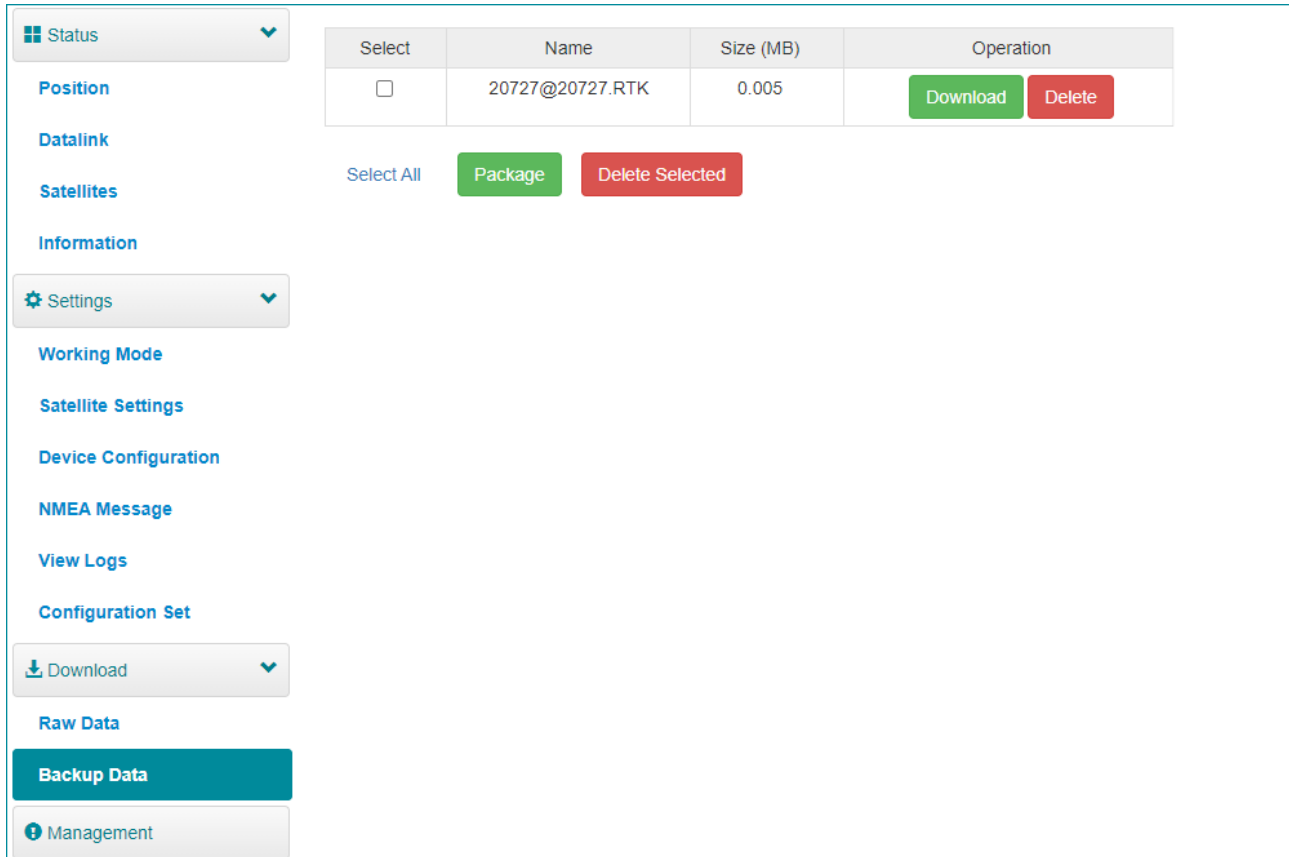
Status	Select	Name	Size (MB)	Antenna Height (m)	Start Time	End Time	Operation		
Position	<input type="checkbox"/>	20210730152058.nmea	0.045	-	-	-	Download	Delete	
Datalink	<input type="checkbox"/>	20210730152255.nmea	5.708	-	-	-	Download	Delete	
Satellites	<input type="checkbox"/>	20210803135050.nmea	14.768	-	-	-	Download	Delete	
Information	<input type="checkbox"/>	20210804091527.nmea	32.066	-	-	-	Download	Delete	
Settings	<input type="checkbox"/>	20210805090250.nmea	8.76	-	-	-	Download	Delete	
Working Mode	<input type="checkbox"/>	P0012101.dat	0.234	1.500	2021-07-29 17:30:46	2021-07-29 17:32:29	Convert	Download	Delete
Satellite Settings							Edit		
Device Configuration	<input type="checkbox"/>	P0022101.dat	1.142	1.500	2021-07-29 17:33:59	2021-07-29 17:41:36	Convert	Download	Delete
NMEA Message							Edit		
View Logs	<input type="checkbox"/>	P0022102.dat	0.316	1.500	2021-07-29 17:42:50	2021-07-29 17:45:03	Convert	Download	Delete
Configuration Set							Edit		
Download	<input type="checkbox"/>	P0022111.dat	19.197	1.500	2021-07-30 11:28:05	2021-07-30 13:38:19	Convert	Download	Delete
Raw Data							Edit		
Backup Data	<input type="checkbox"/>	selftest.log	0.001	-	-	-	Download	Delete	
Management	<div> <span>Select All</span> <span>Package</span> <span>Delete Selected</span> </div>								

- Download raw data and NMEA data.
- Convert data to RINEX format.
- Download multiple files by checking the target files and clicking **Package**.

### 3.11 Backup Data

The points collected in SurPad software will be automatically backed up in the receiver storage to avoid data loss. You can download the data for later use.

In **Backup Data** page, you can do the following:



Select	Name	Size (MB)	Operation
<input type="checkbox"/>	20727@20727.RTK	0.005	<a href="#">Download</a> <a href="#">Delete</a>

[Select All](#)
[Package](#)
[Delete Selected](#)

- Download point data.
- Delete point data.

## 3.12 Management

In **Management** page, you can do the following:

<div>Status</div> <div>Position</div> <div>Datalink</div> <div>Satellites</div> <div>Information</div> <div>Settings</div> <div>Working Mode</div> <div>Satellite Settings</div> <div>Device Configuration</div> <div>NMEA Message</div> <div>View Logs</div> <div>Configuration Set</div> <div>Download</div> <div>Raw Data</div> <div>Backup Data</div> <div>Management</div>	<b>Install New Firmware</b> ? <input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload File"/>
	<b>Registration</b> Expire Date: 20211025 Function: L1+L2,GPS+Glonass+BeiDou+Galileo,50Hz,TiltOn AuthCode: <input type="text"/> <input type="button" value="Submit"/>
	<b>GNSS Registration</b> GNSS Functionality: 564;0;00/00/2000;8;OPT=;10Hz;RTK;L2_L5;MULTI_GNSS;HEADING;ATLAS_LBAND;China_Only AuthCode: <input type="text"/> <input type="button" value="Submit"/>
	<b>Security</b> <input checked="" type="checkbox"/> Enable Login Authentication Old Password: <input type="text"/> New Password: <input type="text"/> Confirm Password: <input type="text"/> <input type="button" value="Change"/> <input type="checkbox"/> Enable WIFI Connect Authentication <span style="color: red;">The length of the wifi password must be greater than 7.</span> <input type="button" value="Change"/>
	<b>Format Internal Disk</b> <input type="button" value="OK"/> <b>Self Test</b> <input type="button" value="OK"/> <b>Restore Factory Settings</b> <input type="button" value="OK"/> <b>Reset</b> <input type="button" value="OK"/>

- Install new firmware.
- Register the device.
- Register the GNSS.
- Set security: to set password of web UI (192.168.10.1) and receiver WIFI.
- Format the internal disk.
- Do self-testing.
- Restore factory settings.
- Reset: to restart the receiver.

## 4 Basic Operations

It introduces basic process of starting working with the device.

### 4.1 Insert a SIM Card

The device supports network working mode.

To insert a SIM card, open the cover of nano SIM and insert a SIM card.

### 4.2 Charge the Battery

The device is equipped with Type-C charger which supports maximum 45W PD quick charge.

It takes 4 hours to fully charge the battery:

- Red indicator: the battery is in charging.
- Green indicator: the battery is fully charged.

To charge the battery, open the cover of type-C, and connect one end of the cable to the type-C interface and another end of the cable to the charger.

### 4.3 Connect to the External Power

Power supply from 5-pin port is supported, and the external battery within 9-28VDC is required.



**CAUTION:** It is not used for charging. Please use the original cable provided by us or cable with LPS standard.

To connect to the external power, open the cover of 5-pin port and connect one end of the cable to the 5-pin port and another end of the cable to the external battery.

### 4.4 Install the Radio Antenna

The antenna is required when the datalink is set to internal radio.

To insert radio antenna, open the cover of UHF radio, and install the radio antenna.



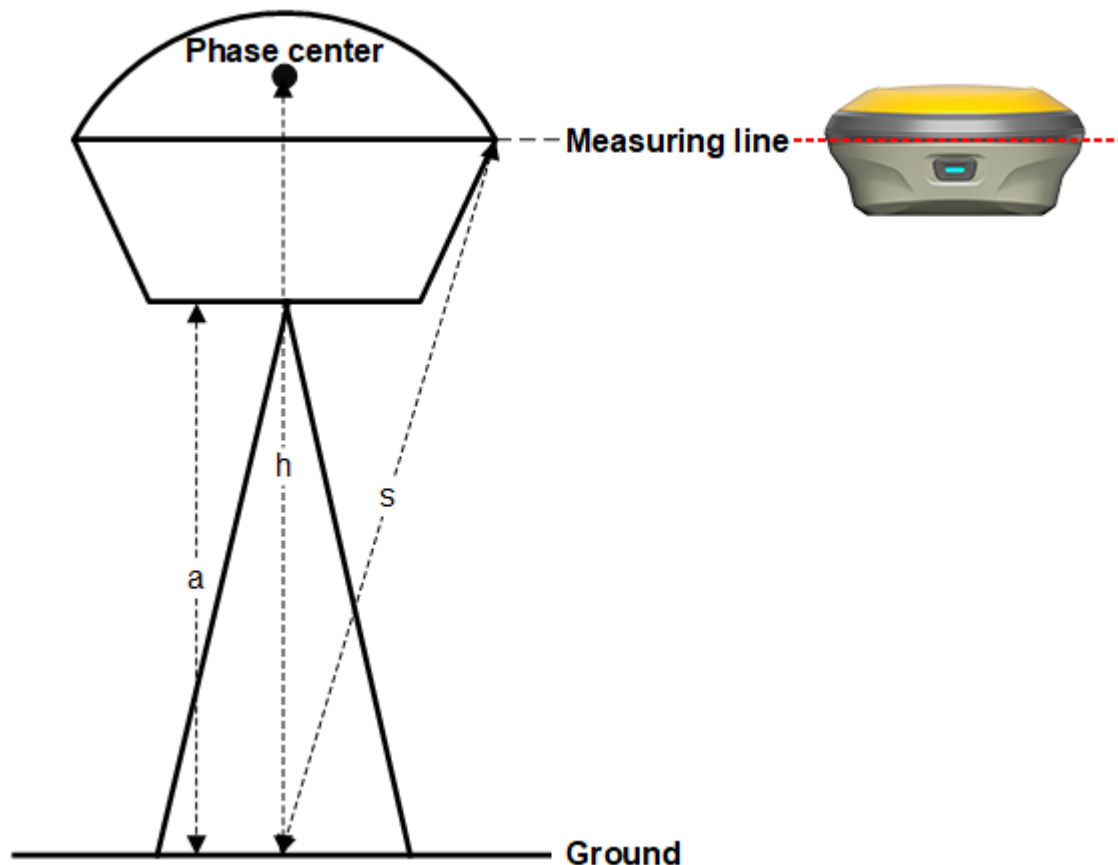
## 4.5 Measure Antenna Height

Antenna height refers to the vertical distance between the phase center and the ground. Since the antenna height cannot be directly measured, it is automatically calculated by SurPad software based on the measured height you input and measurement type you select.



**CAUTION:** No matter what the value of measured height you input and what kind of measurement type you select, the value of antenna height is unique.

The principle is as follows:



- **h**: the vertical height from the phase center to the ground.
- **s**: the slant height from the measuring line to the ground.
- **a**: the pole height, that is, the vertical height from the ground to the device bottom.

To measure antenna height, do one of the following:

- Set the measured height to the slant height and measurement type to slant height.
- Set the measured height to the pole height and measurement type to pole height.

The SurPad software automatically calculates the antenna height.

## 4.6 Start Tilt Measurement

The device can support both E-bubble and IMU, which is determined by the activation code and service you purchase, but you cannot use both of them at the same time.


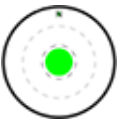
### 4.6.1 Start E-bubble Tilt Measurement

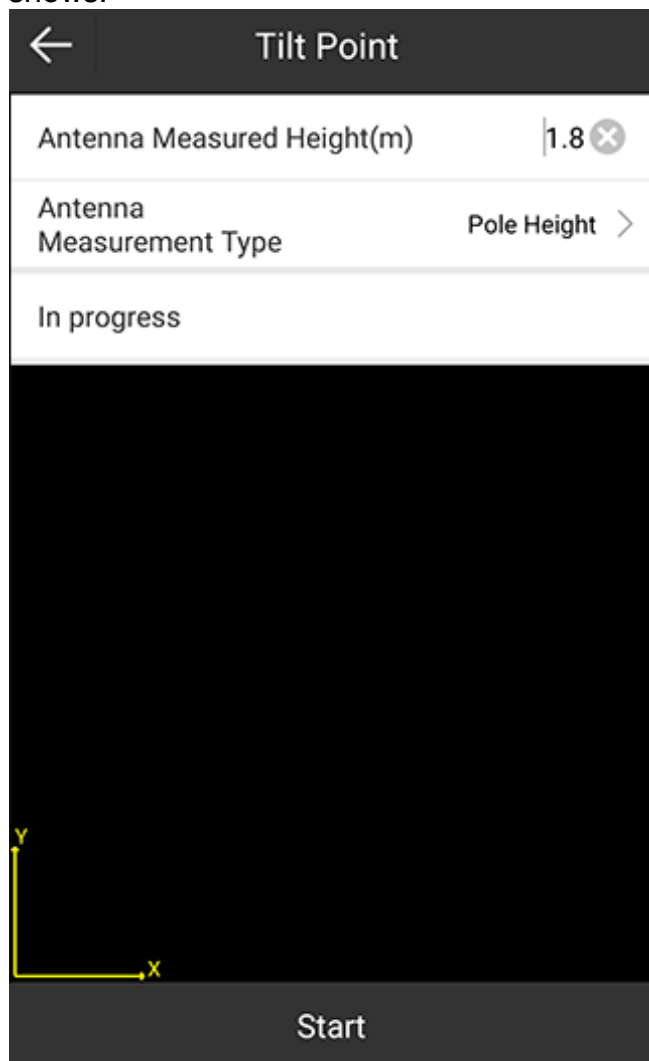
It is required when tilt measurement is used and E-bubble is used.

Before starting E-bubble tilt measurement, to enable E-bubble tilt measurement, in SurPad software, press main menu **Device** → **Device Setting**, and set tilt survey to **E-Bubble**.

To Start E-bubble tilt measurement in SurPad software, do the following:

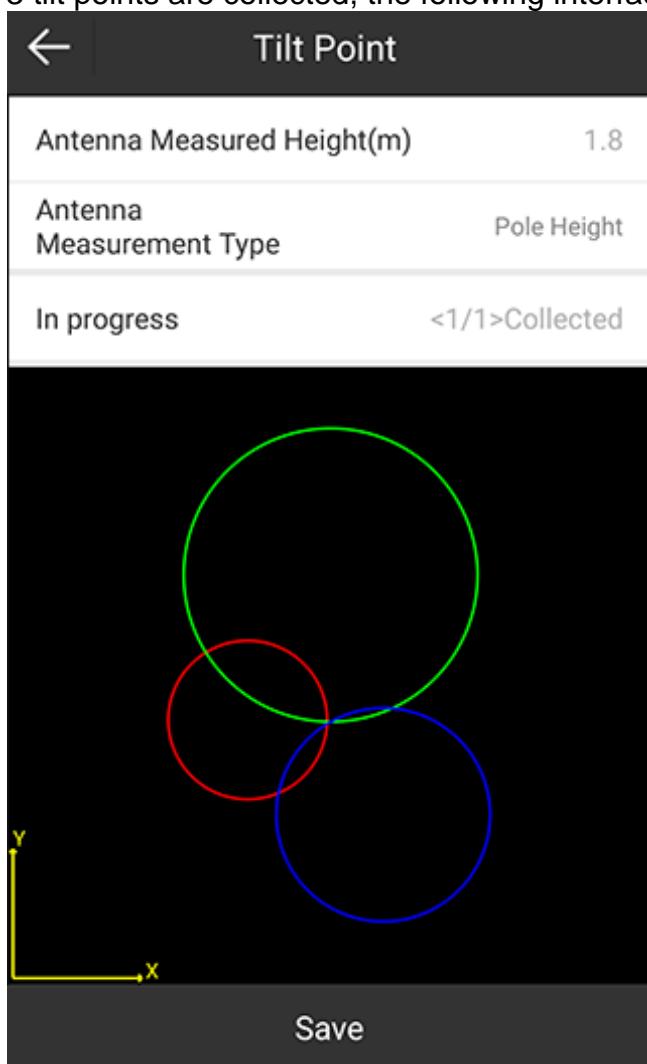
1. Press main menu **Survey** → **Point Survey** to enter the main interface of point

survey, select  in the point type area, and press . **Tilt Point** interface shows:




2. **Optional:** To modify antenna parameters, press **Antenna Parameters**, and set antenna parameters.
3. To start collecting tilt points, press **Start**.
4. Incline the pole with the inclined angle greater than 5°. The SurPad software automatically collects the first tilt point.

5. Change the inclined direction and repeat step 4 until 3 tilt points are collected. After 3 tilt points are collected, the following interface shows:




6. To save the result, press **Save**. The following interface shows:




Tilt Point

Name

Pt1 

Code



Antenna Parameters

1.8m,Pole Height >

Detail Information

Record	<1/1>Collected
Solution	(17/28)FIXED
Northing	3449452.989
Easting	369863.035
Elevation	6450415.183
HRMS	0.018
VRMS	0.046
AGE	1

Photo And Sketch






OK

#### 4.6.2 Start IMU Tilt Measurement

It is required when tilt measurement is used and IMU is used.

Before starting IMU tilt measurement, to enable IMU tilt measurement, in SurPad software, press main menu **Device** → **Device Setting**, and set tilt survey to **Pole Tilt Correction**.

To start IMU tilt measurement in SurPad software, press main menu **Survey** → **Point Survey** to enter the main interface of point survey, and do as the prompt in the interface:

Status	What it means	What to do
	Magnetic calibration is required.	Take the pole and draw a circle towards the ground.
	Initialization is required.	Shake the pole or walk around.
	The accuracy of tilt measurement is not enough.	Wait.
	The tilt angle exceeds 60°.	Make sure the tilt angle is within 0° - 60°.
	Tilt measurement is successfully enabled.	Start survey.

## 5 Internal Radio

The device is equipped with 1 W internal radio. You can select the transmission power from 0.5 W or 1 W. There are 8 default channel frequency in which channel **8** is changeable. With firmware updated, lots of protocols in survey industrial are supported.

The default channel frequency is as follows:

Channel	Frequency (Unit: MHz)
1	441
2	442
3	443
4	444
5	445
6	446
7	447
8	448 (Changeable)

The supported radio protocol includes the following:










- Satel
- PCC-4FSK
- PCC-GMSK
- TrimTalk 450S
- South 9600
- HiTarget(9600)
- HiTarget(19200)
- Trimmak III
- South 19200
- TrimTalk(4800)
- GEOTALK
- GEOMARK
- 900M Hopping
- HZSZ
- GEO FHSS
- Satel\_ADL
- PCCFST
- PCCFST\_ADL



**CAUTION:** Some of the protocols may require firmware updating.

## 6 Standard Accessories

The standard accessories for the base station and rover station are as follows:

Items	Model	Description	Base	Rover	Picture
Base Carrying Case (1)	-	Carry case	√	√	
E500 GNSS Receiver (1)	-	-	√	√	
Charger (1)	-	Type-C port, UK/America/Europe/Australia	√	√	
Power Cable (1)	-	Type-C to Type-C	√	√	
Measuring Tape (1)	-	3m/10ft-16mm	√	√	
UHF Antenna (1)	QT440A (430 - 450 MHz)	QT410A (410 – 430 MHz) optional QT450A (450 – 470 MHz) optional QT900L-T (902 – 928 MHz, TRM121) optional	√	√	
Extension Pole (1)	-	25 cm	√	×	
Tribratch Adapter (1)	-	-	√	√	
Plate Antenna Adapter (1)	-	-	√	×	
Warranty Card (1)	-	-	√	√	



**CAUTION:** Standard accessories may change, and the actual accessories shall prevail.







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solution & service in the global geospatial industry*



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